

Welcome to Glo

March 2023




Why Glo Fiber?

- Speed and reliability
- Transparent pricing
- Local customer service
- Future proof technology



Why Glo Fiber?

Traditional Cable vs Glo Fiber

	Cox Communications	
Fast download and upload speeds	No	Yes
Fiber-to-the-Home	No	Yes
Local Customer Service	No	Yes
Unlimited Data	No	Yes
Transparent Pricing	No	Yes
No Contracts	No	Yes
Multi-Gig	No	Yes

What Glo Fiber Provides:



Fiber Internet

Speeds Available:
600 Mbps
1.2 Gbps
2.4 Gbps



Streaming TV

Multiple packages
including local
channels



Home Phone

Unlimited
calling

Glo Fiber NPS Study

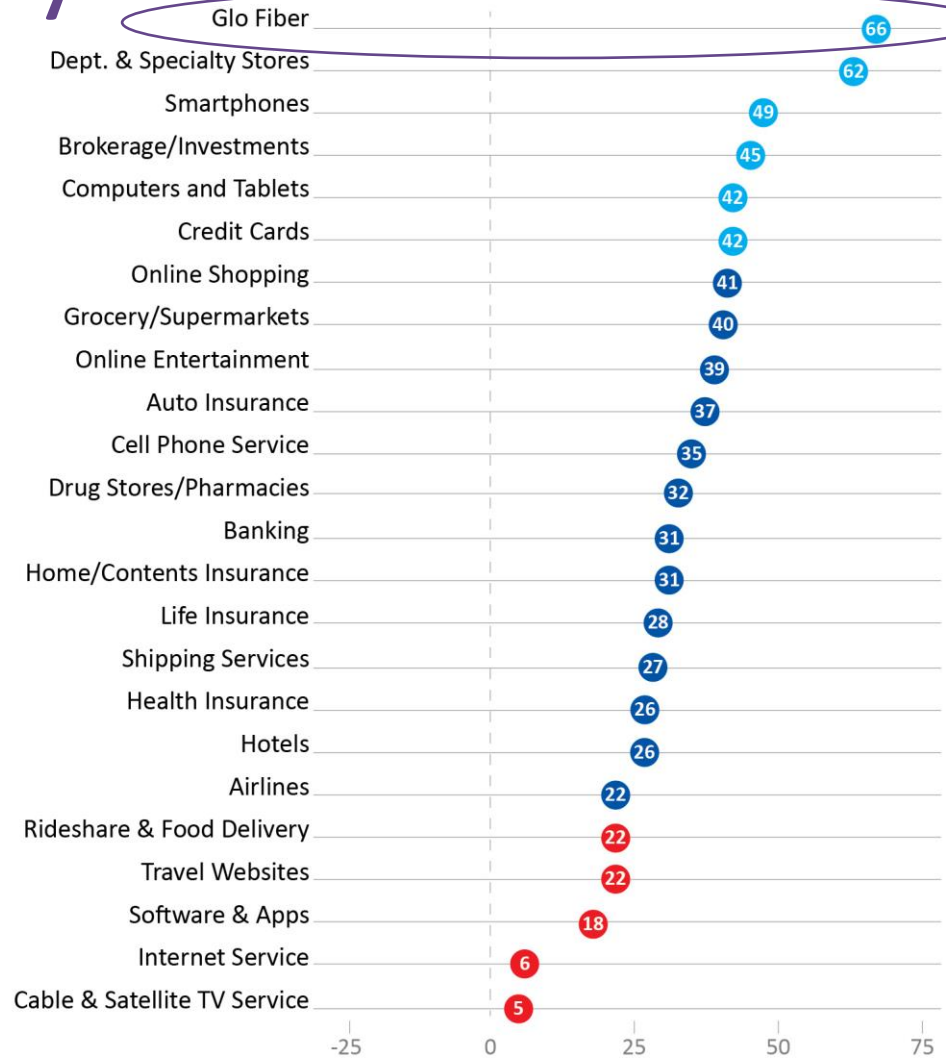
Based on the 2022 NICE Satmetrix Industry Report, the average NPS for an Internet Service is 6% and 5% for Cable and TV Service.

- Glo Fiber Internet 65.5% NPS Rating
- Glo Fiber TV 12.0% NPS Rating
- Glo Fiber Telephone 48.3% NPS Rating
- **Glo Fiber outperformed Industry Standards!**

Other top Brands:

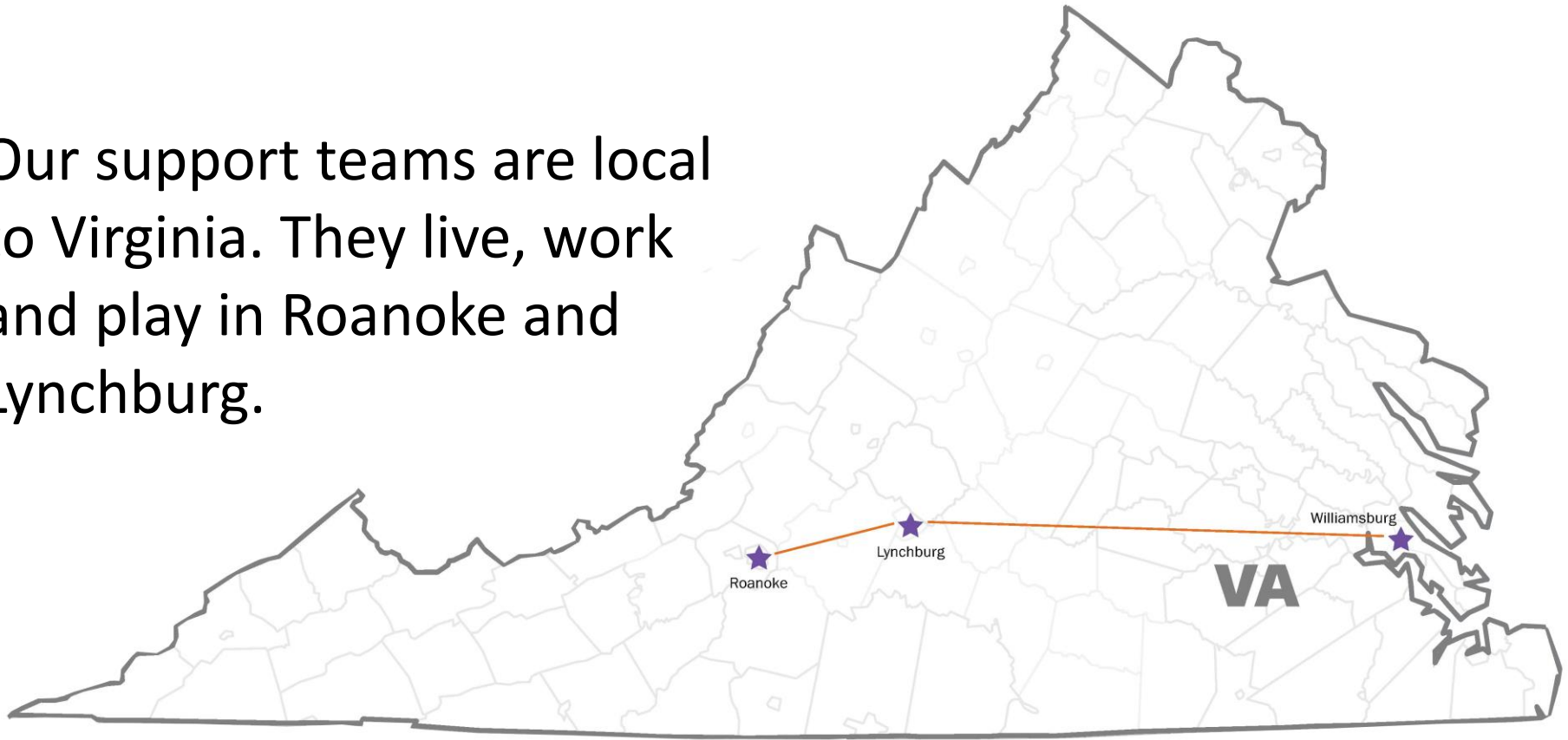
- Starbucks = 77
- Apple = 72
- Netflix = 68
- Amazon = 62

Glo Fiber NPS is comparable to top ranking brands



Local Support Teams

Our support teams are local to Virginia. They live, work and play in Roanoke and Lynchburg.



Glo Communications

Construction is about to begin!

We understand that this may cause some inconvenience and we appreciate your patience as we build a better, faster 100% fiber-optic network in your area.

Here's what to expect.

- Crews and Equipment**
You may see Glo Fiber technicians or contractors working on or around your property. Any work on private property will be performed to avoid right-of-way or utility easements.
- Easements**
If an easement is located on your property and we cannot reach it, we will contact you for access.
- Markings**
You may see flags and paint markings to identify existing utilities, or road storage if traffic flow is impacted.
- Running Fiber**
We will be burying fiber or running fiber along existing poles. You may see large construction vehicles for those purposes.

To learn more, please visit:
glofiber.com/construction

Faster, simpler, better internet is headed your way.

Call 1-877-I-WANT-GLO or visit glofiber.com to pre-register

Get Ready!

Construction is about to begin in your area!

Here's what to expect:

- Crews and Equipment**
You may see Glo Fiber technicians or contractors working on or around your property. Any work on private property will be performed to avoid right-of-way or utility easements.
- Easements**
If an easement is located on your property and we cannot reach it, we will contact you for access.
- Markings**
You may see flags and paint markings to identify existing utilities, or road storage if traffic flow is impacted.
- Running Fiber**
We will be burying fiber or running fiber along existing poles. You may see large construction vehicles for those purposes.

Reminder!
We will be working in the morning. Please avoid your vehicle to be parked off the street.

Visit glofiber.com or call 1-877-I-WANT-GLO today to switch.

Service is now available!

Switch to faster, simpler, better internet, at the speed of light. Glo Fiber provides future proof speeds, rock-solid reliability and helpful, trendy local customer service.

600 Mbps
\$65 per month, other speeds available

Fiber Internet Streaming TV Home Phone

Fiber all the way to your door!
Fiber was invented specifically for the internet. It's faster, more reliable, and has no latency. That's why it's the only way to get the most out of your internet.

Fast, consistent speeds
Fiber has 100% fiber optical cabling that carries your data faster than any other technology. Call us just call it like that.

Local, friendly customer service
Get knowledgeable from someone who's been there from right around the corner. Our support team are the ones who work in the center area you live in.

Visit glofiber.com or call 1-877-I-WANT-GLO today to switch.

FIRST MONTH FREE

on fast, reliable internet speeds up to 2.4 Gbps*

Expect more from your internet provider.

Switch today to get fast, reliable internet, with strong forward support, specials and friendly local customer service.

No annual contracts.
No surprise increases.
Simply the best internet at the best rate, all day, every day.

Best value
\$80
Gig Symmetrical
Offer plans also available.

Visit glofiber.com or call 1-877-I-WANT-GLO to switch.

Don't get left behind! Contact us now to sign up.

Your neighbor just got Glo Fiber and is getting super fast internet speeds!

glofiber.com
1-877-I-WANT-GLO

Pre-Construction

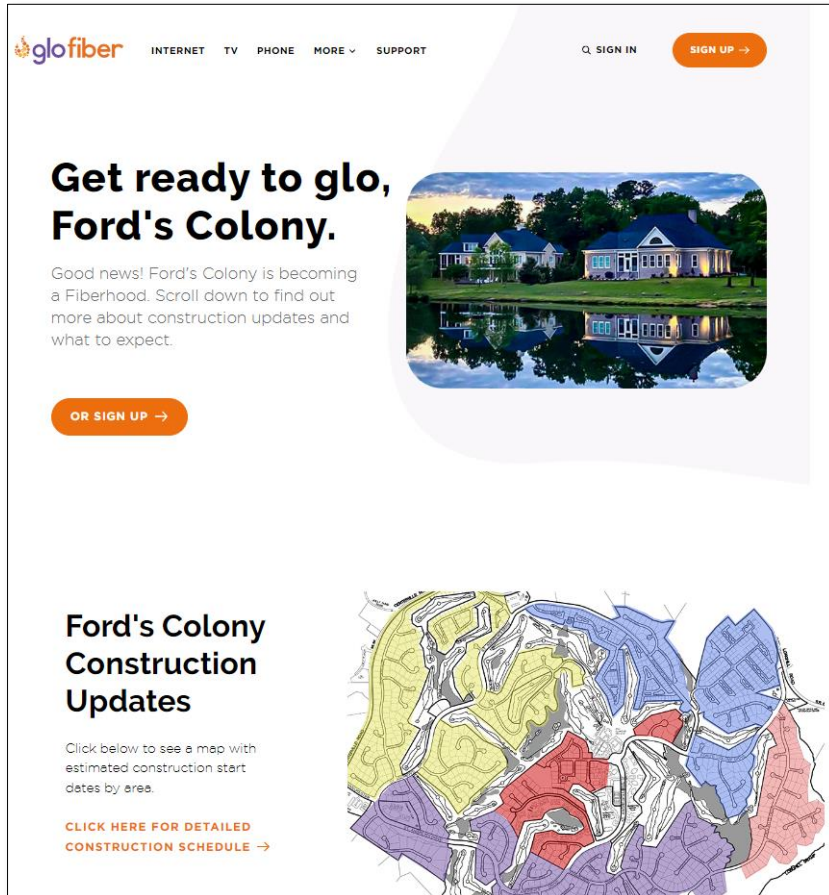
Mid-Construction

Post-Construction

Installation

Ford's Colony

CUSTOM LANDING PAGE



The screenshot shows a landing page for Glo Fiber's Ford's Colony project. At the top left is the 'glofiber' logo, followed by navigation links for 'INTERNET', 'TV', 'PHONE', 'MORE', and 'SUPPORT'. On the top right, there are 'SIGN IN' and 'SIGN UP' buttons. The main heading reads 'Get ready to glo, Ford's Colony.' Below this is a sub-headline: 'Good news! Ford's Colony is becoming a Fiberhood. Scroll down to find out more about construction updates and what to expect.' A 'SIGN UP' button is positioned below the text. To the right of the text is a photograph of a large, white, two-story house with a blue roof, situated on a grassy lawn next to a pond. Below the main heading and text is a section titled 'Ford's Colony Construction Updates'. It includes a sub-headline: 'Click below to see a map with estimated construction start dates by area.' Below this is a link: 'CLICK HERE FOR DETAILED CONSTRUCTION SCHEDULE'. To the right of the text is a map of the Ford's Colony area, with different neighborhoods highlighted in various colors (yellow, blue, red, purple, green) to represent different construction start dates.

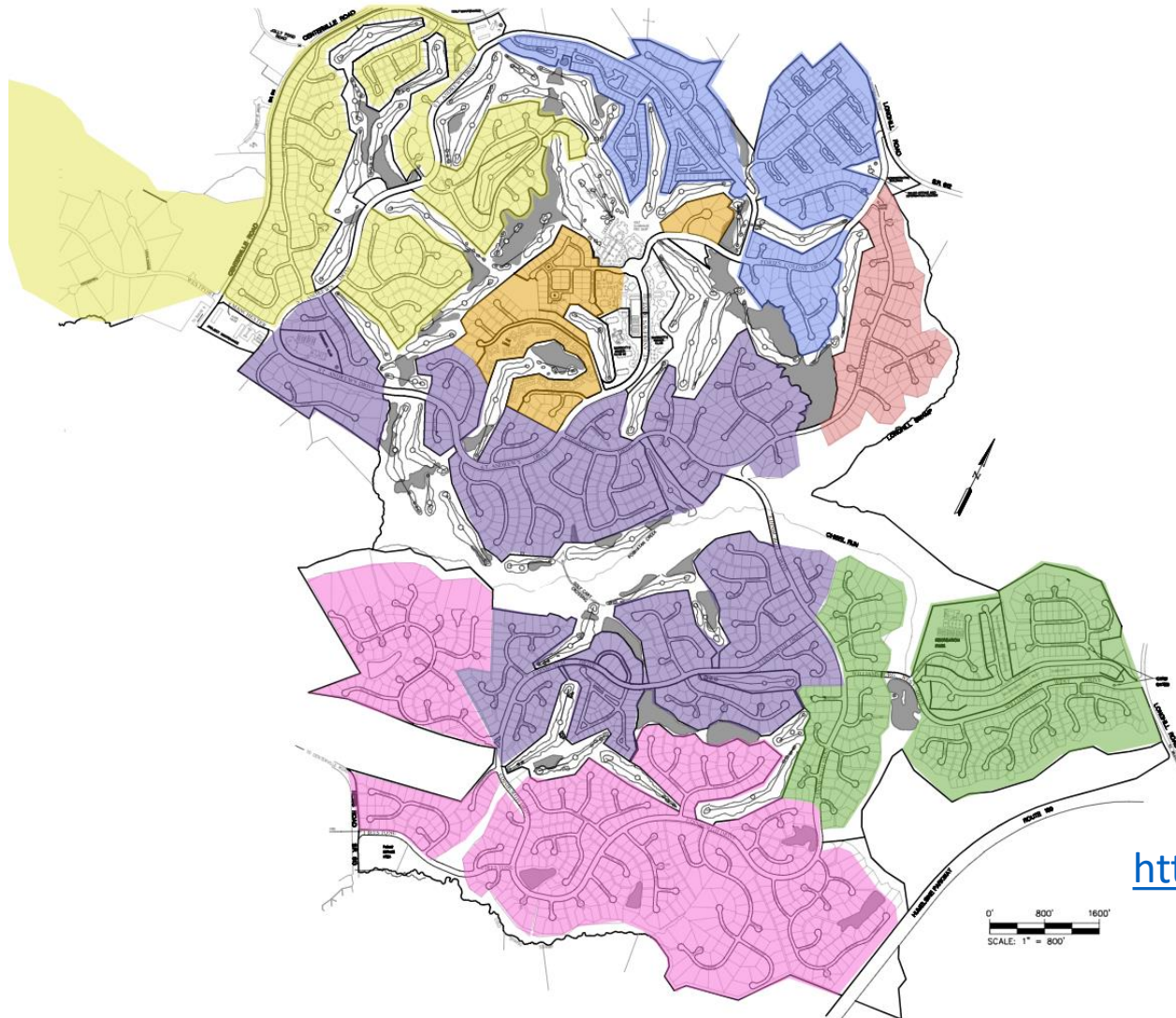
Construction schedule

- List of expected construction start dates in each neighborhood at least 30 days prior to construction.
- Unique URL:

<https://glofiber.com/fords-colony>

Ford's Colony Construction Schedule

(subject to change)



- Construction begins on or after 3/13/23
- Construction begins on or after 4/10/23
- Construction begins in Early May
- Construction begins on or after 6/5/23
- Construction begins on or after 7/17/23
- Construction begins on or after 8/14/23
- Construction begins in Mid-August

<https://glofiber.com/fords-colony>

Ford's Colony


CUSTOM LANDING PAGE

What to expect during construction

As we expand to new neighborhoods you may see construction in your neighborhood. Watch this video or see the steps below to find out how it may affect you.

Questions about construction?

[CONTACT US FOR MORE INFORMATION ->](#)



Step by step expectations

Step 1: Planning
Glo Fiber worked with the Ford's Colony to design the fiber-optics route.


Step 2: Mark Utilities
Glo Fiber calls 811 to mark existing public utilities via environmentally friendly spray paint and/or flags on the ground in each neighborhood.

Step 3: Place Fiber Optics
Glo Fiber partners with construction crews to install the underground fiber optic cables. Digging and/or boring may be required.

Step 4: Splice Fiber
Glo Fiber returns to splice the fiber that will connect your home and tests the connection. Then we'll restore any disturbed property.

Step 5: Order Service
When you order service, Glo Fiber connects the fiber to your home in preparation for your install.

Step 6: Enjoy Service
After your service order has been completed and your service has been fully installed, get ready to Glo!



Get ready to Glo!

You should receive multiple mailers, approximately 30, 15 and 5 days prior to start of construction in your neighborhood. When construction is about to begin, you will get a flyer in your newspaper box.

Once you've received this flyer, that means Glo Fiber or a Glo Fiber Contractor will be working on or around your property to place fiber optic lines within the next 24-72 hours.

All work performed on private property is completed within an easement or right-of-way. Crews may need access to a backyard if it falls within that easement.

[GET GLO-ING ->](#)

What to expect from Glo Fiber

- Construction
- Installation
- Videos

<https://glofiber.com/fords-colony>

Glo Fiber Rate Card

Internet Plans

600 Mbps

Symmetrical

\$65/mo.

Ideal for up to 8 devices

1.2 Gbps

Symmetrical

\$80/mo.

Ideal for up to 10 devices

2.4 Gbps

Symmetrical

\$135/mo.

Ideal for 12+ devices

5 Gbps

Symmetrical

\$285/mo.

Ideal for heavy users

TV Plans

\$49/mo.

15+ Channels

- 25 hours Cloud DVR
- Stream live TV on up to 3 devices

\$116/mo.

80+ Channels

- 100 hours Cloud DVR
- Stream live TV on up to 3 devices
- Access to Video on Demand

\$192/mo.

170+ Channels

- Incl. HBO, Cinemax, Showtime & Starz
- 250 hours Cloud DVR
- Stream live TV on up to 6 devices
- Access to Video on Demand

Fiber Phone

**Unlimited
Calling**

\$20/mo.

Questions?

Welcome to Glo

March 2023

