





# **ZOOM FACTS**

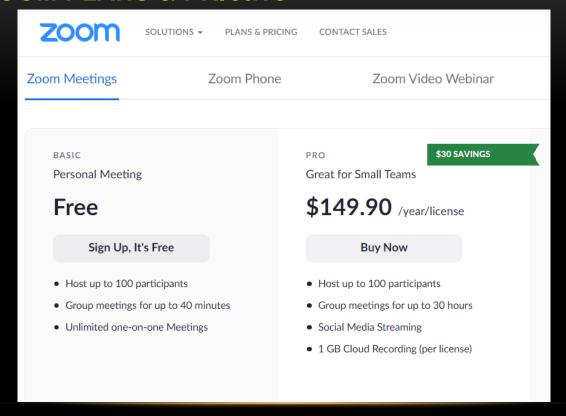
Zoom is an online audio and web conferencing platform. People use it to make phone calls or to participate in video conference meetings.

- Launched in 2011
- Founder: Eric Yuan, former CISCO executive
- Website: zoom.us
- Employees: 3,800+ worldwide

### Statistics:

- > 300MM daily participants; >
  200MM registered users (4/20)
- Corporate customers: 265,400 (7/20)
- # of schools: 100,000 (7/20)
  - ZOOM Revenue
    - FY21 est. \$1.8B
    - FY20 \$622MM
    - FY19 \$330.5MM

# **ZOOM PLANS & PRICING**



# **ZOOM BASICS**

### **H/W Requirements:**

- ZOOM runs on Windows, Linux, Mac, Chromebooks, Smartphones and Tablets
- On a Computer: a minimum of 16GB of RAM; more if at all possible.
- For video teleconferencing a built-n or aftermarket webcam is required for most desktop computers
- A microphone is also required; however most smartphones and tablets have these built-in
- Internet connectivity; per ZOOM's website, your connection needs to be 1.5Mbps or faster, both download (D/L) and upload (U/L). My personal recommendation is 3-5 Mbps, D/L & U/L.
- On a desktop, use a wired connection if at all possible.

## **Common Issues:**

- Video and/or audio breakup
  - WiFi and/or ISP service level
  - Older H/W platforms (PC's > 5-7 years old)
  - Running video source and screen sharing simultaneously
  - Playing back video
- Participant can't hear any audio of the session
  - Failed to select "Use Computer Audio" when joining the session





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Getting Started

Download the Zoom app: Visit the Zoom website at zoom.us. click the Resources link at the top of the Zoom name select Download Zoom Client then click the **Download** button next to the version of the app you want.

Sign In: Open the Start Zoom app, enter your email address and password in the fields, then click Sign In.

### Join a Meeting

Via a Link: Click a Zoom meeting link, give the Zoom app permission to open, wait for the meeting host to admit you, then click Join with Computer

Using a Meeting Code: Click the Join button. Enter the meeting ID, then click Join. Enter the meeting password, then click Join Meeting. Choose whether to join with or without video, wait for the meeting host to admit you, then click Join with Computer Audio.

### Meeting Tips

Prepare Your Space: Connect to a meeting from a quiet space with few distractions. If you're going to be sharing your camera, check your background to make sure that there's nothing that would distract others. If you'll be sharing your screen, don't have unnecessary windows or browser tabs open.

Mute Your Microphone: When you're not talking, mute your own microphone so that any unexpected noises from your end don't disrupt the meeting.

Use Headphones: When you hear an echo during a meeting, it's because someone's microphone is picking up the audio from their speakers and repeating it. Using headphones will prevent this feedback.

Test Your Camera and Microphone Ahead of Time: You can test both your camera and microphone in the Zoom and's Settings screen to make sure that both are working properly before injuring a meeting This prevents you from delaying a meeting by setting up your camera and microphone after it starts.

Wires Over Wireless: Wired connections, for both your computer and audio devices, tend to be more reliable than wireless connections. Connect your computer via ethernet instead of Wi-Fi when possible, and use a headset that connects by USB or audio jack instead of Bluetooth.

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### Meeting Controls

- Mute / Unmute: Toggle your microphone off or on. If you're not talking, keep your microphone muted so that background noise does not disrupt the meeting.
  - While your microphone is muted, you can press and hold the spacebar to temporarily unmute yourself.
  - You can also click the menu arrow next to the Mute / Unmute button to change your microphone or speaker or access other audio settings.
- Stop / Start Video: Toggle your amera off or on. Depending on the etiquette of the group, you may turn off your camera when not actively participating to reduce distractions. You can also click the menu arrow next to the Stop / Start Video button to change the camera used for the meeting, change your virtual background, or change other video
- settinas Security: Control several security settings for your meeting. You can lock the meeting, toggle whether to use a waiting room, and control whether participants can mute themselves, toggle their camera, or share their screen
- Manage Participants: Pop out the Participants pane, where you can see who is in the meeting and who is in the waiting room. You can mute specific people, mute everyone, invite new people, and remove people from the meeting.
- Chat: Pop out the Zoom Group Chat pane, where you can send chat messages to everyone else in the meeting, or choose a specific person to send a message to. You can also share files here
- Share Screen: Lets you share your entire screen, a single window, or a whitehoard that you and meeting attendees can draw on
- Record: Record a video of the meeting. Depending on the features of your account, you can record a meeting to the cloud or to your compider
- Reactions: Display a reaction emoji on the screen that other meeting participants can see. You can choose from a hand raise emoli, or an applause emoli.

### The Zoom App Screen



### Host a Meeting

Host from the Zoom App: Click the New Meeting button, then click the Join with Computer Audio button.

Host from the Zoom Website: Click the Host a Meeting link, select whether to use video (or to use screen sharing), give the Zoom ann permission to open, then click Join with Computer Audio

View Meeting Info: Click the Info button in the upper-left comer of the meeting window. Click outside of the Info popup to close it.

Admit a Guest: Click the Admit button that annears when a quest joins the meeting, or click the Manage Participants button and click the Admit button next to a guest's name.

End a Meeting: Click the End Meeting button in the bottom-right corner of the meeting window, then click End Meeting for All.

### Schedule a Meeting

Schedule from the Zoom App: Click the Schedule button, then enter a meeting topic and description. Set a date, time, and duration for the meeting, set a meeting ID and password, and choose audio and video options. Choose a calendar to save the meeting to, then set the final meeting options and click Schedule.

Schadula from the Zoom Wahsite: Click the Schedule a Meeting link, then enter a meeting tonic and description. Choose a meeting date. time, and duration, then set a meeting ID and nassword. Choose audio and video ontions, then click Save

Manage Scheduled Meetings

Start a Scheduled Meeting: Click the Start

Upcoming Meetings pane, or click the Meetings

scheduled meeting in the left pane, then click the

Edit a Scheduled Meeting: Click the Meetings

scheduled meeting in the left gage, then click the

Edit button in the right pane. Modify a meeting's

Meetings tab at the top of the app window, select

View Meeting Participants: While in a meeting.

click the Manage Participants button to display

Participants name click the Mute button next to a

Remove a Guest: In the Participants pane, click

Put in Waiting Room (to send them back to the

waiting room until you re-admit them) or Remove

Lock a Meeting: In the Participants pane, click the

Change a Meeting Host: In the Participants pane

click the More button next to a guest's name and

More Options button in the bottom-right corner.

the More button next to a guest's name and select

a scheduled meeting in the left pane, click the

Delete button in the right pane, then click Yes

button for a meeting when it appears in the

tab at the top of the app window, select a

tab at the top of the app window, select a

Delete a Scheduled Meeting: Click the

Manage Meeting Participants

Mute and Unmute Participants: In the

Guest (to remove them entirely)

and select Lock Meeting.

select Make Host.

quest's name. Click Unmute to unmute them.

Start button in the right pane.

information, then click Save

the Participants page

click Share. Click a drawing tool on the toolbar to use it to draw on the screen. Share a Portion of your Screen: Click the Share Screen button, click the Advanced tab select Portion of Screen then click Share. Click and drag the green hox to move the shared nortion, or click and drag the edges of the box to resize it.

Screen Sharing

Share

Share Your Entire Screen: Click the

Share Screen button, select Screen, and

Share a Single Window: Click the Share Screen button, select a window, and click

Share a Whitehoard: Click the Share

Screen button, select Whiteboard, and

Pause Sharing: Move your mouse to the top of the screen to reveal the toolbar, then click Pause Share. Click Resume Share to resume sharing your screen.

Annotate the Screen: Move your mouse to the top of the screen to reveal the toolbar then click Annotate Click an annotation tool from the toolbar, then draw on the screen. Click Mouse to stop. drawing or click the annotation toolhar's Close button to close it.

Stop Sharing: Click the Stop Share button at the top of the screen.

### Whiteboard & Annotation Tools

- Mouse: Stop annotating and resume using the mouse on the screen.
- Select: Select drawings and annotations
- T Text: Add text to the whiteboard or screen.
- Draw: Draw lines, arrows, and shapes
- Stamp: Insert a selected shape wherever you dick.
- Francisco : Spotlight: Use a laser pointer or insert an arrow with your name.
- Eraser: Remove individual shapes. stamps, drawings, or text,
- Format: Choose the color and thickness of drawings, or the font, size, and style of text
- Undo: Undo your last drawing edit. Redo: Redo an undone action
- The Clear: Clear the entire whiteboard or notated screen
- FUI Save: Save the whiteboard or annotated screen as an impos

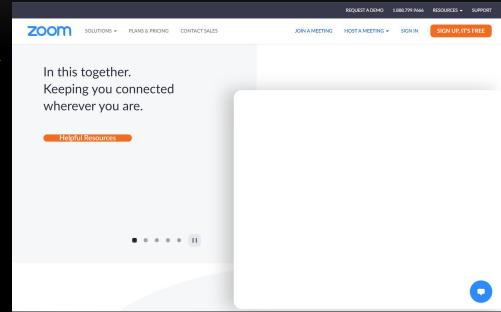
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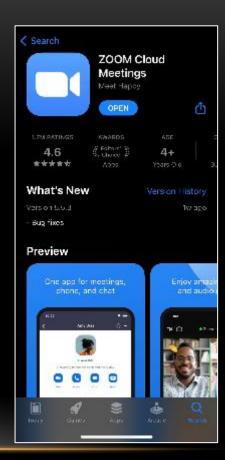
# **INSTALLING THE ZOOM APP - PC/MAC**

- On a computer, launch a browser and go to: zoom.us and create a FREE Basic account.
  - You'll be prompted to download the ZOOM APP
  - Log in to your account.

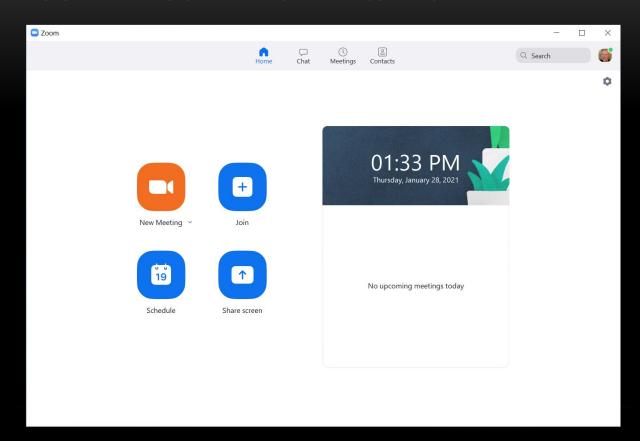


# **INSTALLING THE ZOOM APP**

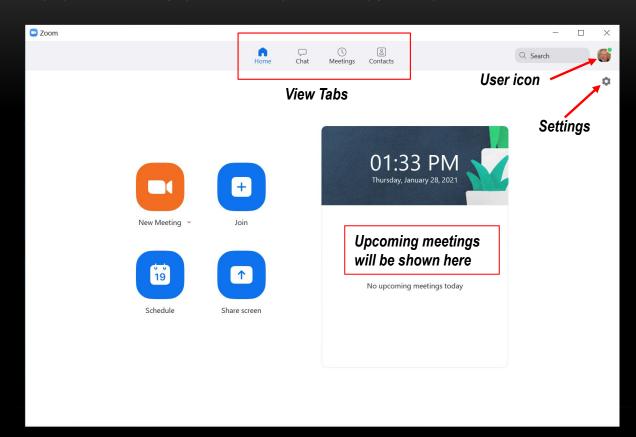
- On a tablet or smartphone, go to your APP Store, search for ZOOM Cloud Meetings, download and install the APP.
  - Create an account or sign into an existing account.

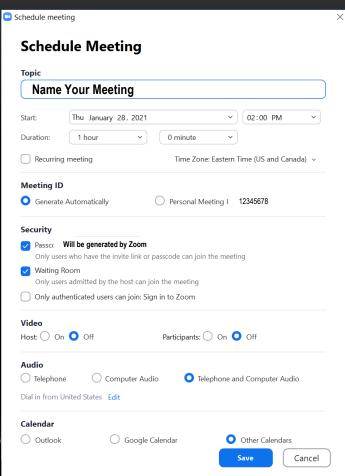


# **ZOOM APP SCREEN ON A PC/MAC**

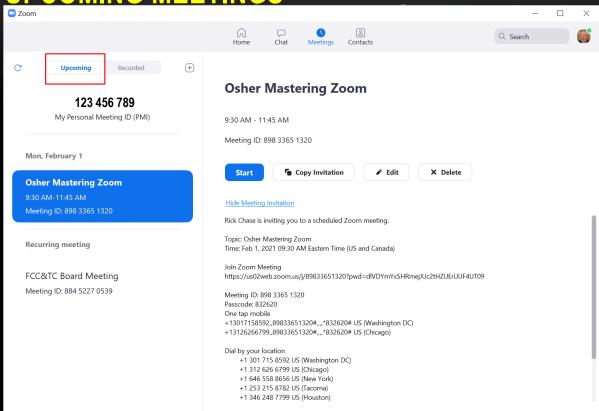


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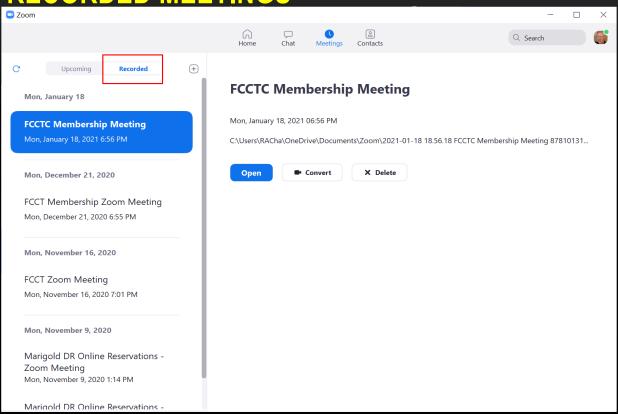


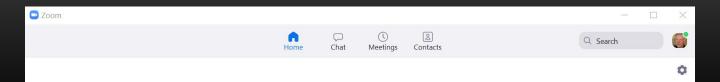


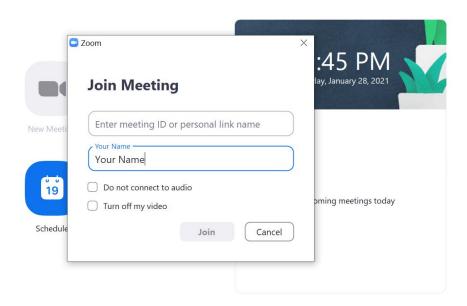
# **UPCOMING MEETINGS**



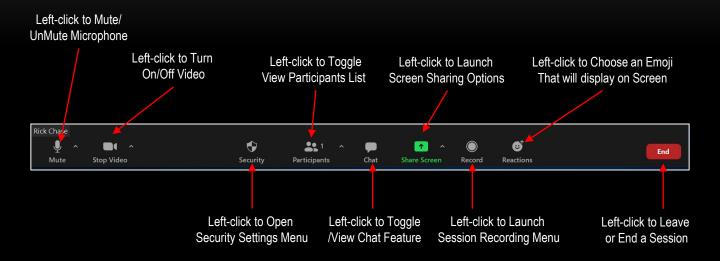
# **RECORDED MEETINGS**







# **ZOOM TOOLBAR**



# ZOOM TOOLBAR – ADDITIONAL AUDIO SETTINGS



**ZOOM TOOLBAR – ADDITIONAL VIDEO SETTINGS** 

